Invitation for Bids (Open Tender Bidding)

Contract No. : 2-IT/ ERP(AMC, ATS & Cloud Implementation)/HPPCL

(Upgradation, Migration of ERP (SAP) System to Suite on HANA (SoH) on Cloud (IaaS) and Implementation of Phase-II of ERP (SAP) System including Annual Maintenance Contract (AMC) Support & Annual Technical Support

(ATS))

Deadline for Bids: 03-10-2018

1. The "Himachal Pradesh Power Corporation Limited" invites tender for "Upgradation, Migration of ERP (SAP) System to Suite on HANA (SoH) on Cloud (IaaS) and Implementation of Phase-II of ERP (SAP) System including Annual Maintenance Contract (AMC) Support & Annual Technical Support (ATS)", as per tender/bid document.

- 2. Tender Bidding (National Competitive Bidding) will be conducted in accordance with **Single-Stage: Two-Envelope Bidding Procedure**.
- 3. To obtain further information and inspect bid document, bidders should contact the Deputy General Manager at the following address during working days starting from 01-09-2018:

Deputy General Manager (Electrical Contracts)

Himachal Pradesh Power Corporation Limited (HPPCL)

Himfed Building, BCS, New Shimla,

Shimla, Himachal Pradesh, India - 171009

Tel. No.: +91-177- 261737, Email: dgm_elect@hppcl.in, Website: www.hppcl.in

4. To purchase the Bidding Document in English, eligible bidders should:

Pay a non-refundable fee of **INR 8,000/-(Indian Rupees Eight Thousand Only)** through demand draft in favor of H.P Power Corporation Ltd. payable at Shimla (H.P).

The Bidding Documents will be sent via courier for an additional fee of INR 300/-(Indian Rupees Three Hundred Only). No liability will be accepted for loss or late delivery of the Bidding Document.

- A Pre-bid meeting with the prospective bidders shall be held at Conference Hall, HPPCL, Himfed Building, BCS, New Shimla, Shimla (H.P.)-171009 on 12-09-2018 at 11:30 hours; for providing any clarification(s) to the bidding document.
- 6. Bidders must submit their bids to the address above on or before 14:00 hours, on 03-10-2018 together with a Bid Security of INR 50,00,000/- (Indian Rupees Fifty Lacs) Only.
- 7. Bids will be opened at **15:00 hours** on **03-10-2018** in the presence of bidders' representatives who choose to attend at the address above.
- **8.** The HPPCL will not be responsible for costs or expenses incurred by bidders in connection with the delivery or preparation of bids and site visit etc..
- **9.** The HPPCL reserves the right to accept or reject any bid without assigning any reason.

-sd/-

Deputy General Manager (Electrical Contracts) Himachal Pradesh Power Corporation Limited, Shimla, Himachal Pradesh, India-171009.

Qualification Criteria

A. For Implementation Partner (IP):

Sl. No	Description	Document/ Proof
1.	The bidder must have an average annual turnover of at least INR 150 Crores and should be in profit in each of the last three (03) financial years (i.e. FY2017-18, FY2016-17, FY2015-16).	Copies of Audited Balance Sheets and Profit & Loss Statements for the last three (03) financial years.
2.	The bidder must have a valid Registration in India along with valid GST Number.	Copy of Certificate of Registration of the firm Copy of GST Registration Certificate
3.	The bidder must have a valid Registration with Regional Provident Fund Commissioner (RPFC)/ Employees' Provident Fund Organization (EPFO) under EPF and MP Act, in India.	 Copy of PAN Card Copy of EPF Registration along with EPF code/number.
4.	The bidder must be an Authorized/ Certified Partner of the OEM's for the SAP Solution.	Copy of the OEM's Authorization Certificate along with their (OEM) confirmation for ongoing support for this contract.
5.	The bidder must be an Authorized/ Certified Business Partner of the Cloud Service Provider (CSP) for hosting SAP HANA on Cloud.	Copy of the Certificate issued by Cloud Service Provider (CSP) in compliance.

6.	The Bidder should have an experience of implementing at least three (03) SAP ERP Project as an Implementation Partner/System Integrator, in power sector utilities in India, during the last seven (07) years from date of technical bid opening. Out of these, one (01) should be in PSU/Govt. Note: Out of the following functional areas of ERP (SAP) Solution, at least four (04) functional areas should have been covered in each project: 1) Human Resource Management 2) Finance and Controlling 3) Materials Management 4) Project Systems 5) Document Management System 6) Asset/Plant Maintenance	Copy of Client/Customer Certificate(s) in compliance.
7.	7) Energy Billing & Revenue Account Function The Bidder should have an experience of at least one (01) Project either in implementing SAP HANA ERP System or migrating ERP(SAP) System (EHP 4 or above) to Suite on HANA (SoH) as an Implementation Partner/System Integrator in India, during the last seven (07) years from date of technical bid opening. Note: Out of the following functional areas of ERP (SAP) Solution, at least four (04) functional areas should have been covered: 1) Human Resource Management 2) Finance and Controlling 3) Materials Management 4) Project Systems 5) Document Management System 6) Asset/Plant Maintenance 7) Energy Billing & Revenue Account Function	Copy of Client/Customer Certificate(s) in compliance.
8.	The bidder should have an experience of providing mínimum one (01) year Annunal Maintenance Contract (AMC) Support for ERP (SAP) Solution for two (02) completed projects in India, during last seven (07) years from date of technical bid opening. Note: Out of the following functional areas of ERP (SAP) Solution, at least four (04) functional areas should have been covered: 1) Human Resource Management 2) Finance and Controlling 3) Materials Management 4) Project Systems 5) Document Management System 6) Asset/Plant Maintenance 7) Energy Billing & Revenue Account Function	Copy of Client/Customer Certificate(s) for satisfactory performance.

9.	The Bidder should have an experience of implementing at least one (01) SAP ERP Project in cloud environment as an Implementation Partner/System Integrator, in India, during the last seven (07) years from date of technical bid opening. Note: Out of the following functional areas of ERP (SAP) Solution, at least four (04) functional areas should have been covered: 1) Human Resource Management 2) Finance and Controlling 3) Materials Management 4) Project Systems 5) Document Management System 6) Asset/Plant Maintenance 7) Energy Billing & Revenue Account Function	Copy of Client/Customer Certificate(s) in compliance.
10.	The bidder should have SEI CMM Level 5 or higher level certification.	Copy of SEI CMM Level 5 or higher level certification.
11.	The bidder must not have been blacklisted by a Central & State Government Institution/PSUs in India.	Self Declaration by Authorized Signatory *Details to be submitted in format given in Blacklisting Declaration Form in Section IV.
12.	The bidder should have atleast one (01) Support Service Centre in India.	Details of Support Service Centre(s) with address in India along with Self Certification.
13.	The bidder should have atleast ten (10) nos. of SAP Consultants having five (05) years of experience, especially in any of the following functional areas of ERP (SAP) Solution: 1) Human Resource Management 2) Finance and Controlling 3) Materials Management 4) Project Systems 5) Document Management System 6) Asset/Plant Maintenance 7) Energy Billing & Revenue Account Function Note: All the aforesaid functional areas of ERP (SAP) Solution should have been covered.	Details of SAP Consultants along with Self Certification.

B. For Cloud Service Provider (CSP):

Sl. No.	Description	Document/ Proof
1.	The CSP must have an average annual turnover of at least INR 50 Crores and should be in profit in each of the last three (03) financial years (i.e. FY2017-18, FY2016-17, FY2015-16).	Copies of Audited Balance Sheets and Profit & Loss Statements for the last three (03) financial years.
2.	The CSP must have a valid Registration in India along with valid GST Number	 Copy of Certificate of Registration of the firm Copy of GST Registration Certificate Copy of PAN Card
3.	The CSP must be empanelled by MeitY (Ministry of Electronics and Information Technology) for Public Cloud, Virtual Private Cloud and Community Government Cloud.	Copy of the Certificate issued by MeitY in compliance.
4.	The CSP should have an experience of Go-Live for hosting at least one (01) SAP ERP Project, in India, during last five (05) years from date of technical bid opening.	Copy of Client/Customer Certificate(s) in compliance.
5.	The CSP should have an experience of Go-Live for hosting at least one (01) SAP HANA Project, in India, during last five (05) years from date of technical bid opening.	Copy of Client/Customer Certificate(s) in compliance.
6.	The CSP should have Uptime Institute Certified Tier III or TIA (Telecommunications Industry Association)-942 certified Cloud Data Centre	Copy of the Documentary evidence in compliance.
7.	The CSP should have ISO 20000, ISO 27001 (latest version) for the Proposed Solution.	Copy of the Certificates in compliance.
8.	The CSP must not have been blacklisted by a Central & State Government Institution/PSUs in India.	Self Declaration by Authorized Signatory *Details to be submitted in format given in Blacklisting Declaration Form in Section IV.
9.	The CSP should have atleast one (01) operational Data Center Facility in India.	Details of Data Center Facilities with address in India along with Self Certification.

Note:

- 1. All the documentary evidence in support of above mentioned qualifying requirement must be self attested by the bidder.
- 2. In case, bidder is unable to furnish the documentary evidence in support of above mentioned qualifying requirement, their bid will be rejected.
- 3. In case at any stage, if it is found that the any documents submitted by the firm are not genuine, or forged, their bid shall be rejected.