



## Himachal Pradesh Power Corporation Limited

(A State Government Undertaking)

Uttam Bhwan, Dogra Lodge, Near 103 Tunnel Shimla-171004

Phone Nos.: 0177-2804739, 2811831 Fax: 2811831

No. HPPCL/IT & C/WAN/2014- 6812-31  
To

Date: 28/08/2014

**Head of Project**

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**Subject: - WAN connectivity across HPPCL- Complaint Resolution thereof.**

Sir,

In reference to the subject cited above, HPPCL has engaged DIT, GoHP, to setup WAN connectivity across HPPCL offices with BSNL as ISP (Internet Service Provider). In this context, it is submitted that the BSNL has their offices at every location. Thus, to speed up the early resolution of the problems, connectivity related issues may kindly be logged/reported to the local BSNL office by the concerned IT nodal officer of respective HPPCL project sites. The contact details to lodge /report the complain of respective BSNL offices/officers are as under:-

Sr. No.	HPPCL Office	BSNL Office	BSNL Contact Person	Contact No.
1	i) Sawara Kuddu HEP ii) Chirgaon Majhgaon HEP	Rohru	JTO	9418033326
			Kaliram	9418695188
2	Sainj HEP	Bhunter	JTO	9418691300
3	Renukaji HEP	Nahan	Khajan Singh SDO	9418001764
			Prakash, JTO	9418000995
4	Thana Plaun and Triveni Mahadev HEPs	Sujanpur	Rajinder, SDO	9418273500
5	i) IKHEP ii) Shongtong Karcham HEPs	Rekongpeo	Ajmender Negi, SDO	9418010926
			Ramesh, JTO	9418355888

If the problem not attended/resolved by the local authorities, the same may be escalated to corporate IT Cell for its resolution. The BSNL officers contact details are available at HPPCL website as well.



**Sr. Manager (IT)**

**Copy to:-**

1. PS to Director (Electrical), Himfed Bhawan, Tutikandi, Shimla- 171005 for kind information of Director (Electrical) please.
2. PS to Director (Civil), Himfed Bhawan, Tutikandi, Shimla- 171005 for kind information of Directors (Civil) please.
3. PS to Directors (Personnel), Himfed Bhawan, Tutikandi, Shimla- 171005 for kind information of Directors (Personnel) please.
4. GM(Electrical Contracts), Shanti Kuttir, Chakkar, Shimla- 177005 for kind information please.
5. AGM(Electrical Contracts), Shanti Kuttir, Chakkar, Shimla- 177005 for kind information please.



**Sr. Manager (IT)**